

## *CampMeds FREQUENTLY ASKED QUESTIONS*

- 1. Exactly Which Medications Am I Required To Have *CampMeds* Dispense?**
  - ALL medication *except* the following: dissolvable pills, Accutane, injections, and liquid medications (prescriptions and non).
  - Most camps will stock drugs such as Tylenol, Advil, Benadryl, etc.- you do not need to have *CampMeds* dispense those items that your camp stocks if they are only taken "as needed".
  - If your camper takes herbal or specialty vitamins, please contact *CampMeds* to determine if they can be packaged.
- 2. How Can I Be Sure The Meds Will Be Packaged Exactly The Way My Child Takes Them?** It is your responsibility to check that the written prescription is written correctly. If the med is to be taken daily, the prescription should be written for every day with the time of day, such as morning, with lunch, etc. If the med is to be given at bedtime, the prescription must specify. **If a prescription is written as "once a day" with no specific time frame, the med will be packaged for the am.** If the med is taken only "as needed" (PRN), the prescription must be written to specify only as needed. We will not send a refill for a med that is written "as needed" (PRN), unless the nurse requests a refill.
  - ALL prescription meds must have an original written prescription.
  - Non prescription meds must have clear written directions on a **separate piece of paper** by a parent or a written physician's authorization.
- 3. Can The Pharmacy Accept My Insurance?** The pharmacy is contracted with most insurance plans however, until you submit your registration form with a copy of your insurance card, your plan cannot be verified for billing. **We will contact you if the pharmacy is not on your plan.** In the rare instance the pharmacy cannot accept your insurance; you may choose to give authorization to charge your credit card for the meds. **You will not be required to participate in the *CampMeds* program if your insurance will not pay for medicine dispensed by our pharmacy.** Any credit card charges from the pharmacy will appear as a separate charge after your child begins camp.
- 4. I Can Only Refill My Child's Medicine When He Is Down To His Last Pill. How Can The Pharmacy Send The Meds To Camp So Far In Advance?** We do not bill your insurance until the day your child begins camp, even though we send the meds prior to their arrival. If our billing date does NOT coincide with your refill date, the pharmacy will then hold on to the claim form until the appropriate date to resubmit the claim for reimbursement. If your child attends camp longer than 30 days and needs an additional shipment of meds sent to camp, those meds will be billed 30 days after the initial billing went through. **PLEASE NOTE:** Since we do not bill your insurance until your child is at camp, you may refill your meds anytime before camp if necessary. Billing may be delayed if you refilled shortly before camp. **Please be aware that credit card charges may not appear until your child returns from camp.**
- 5. Why Don't You Dispense Meds For the Exact Days of Camp, Rather Than In 30 Day Increments?** Most insurance plans only reimburse for 30 days of meds per month, and you the insured, usually pay a co pay for each 30 day supply of meds. If we dispense anything less than a 30 day supply, you would have to pay an additional co-pay for the remaining medicine needed for the rest of the month. Also for this reason, we send 2 /30 day supplies of meds to camp, even if your child attends 50 days of camp. If we send a 30 day supply and the following month only a 20 day supply, you will pay another co pay for the remaining 10 days of the month.
- 6. What If I Pay One Co Pay For A 90-Day Supply Of Meds? What if I use a Mail Order Pharmacy?** Usually our pharmacy can only dispense a 30-day supply of meds. Please notify *CampMeds* if you have a 90-day plan or use a Mail Order Pharmacy.
- 7. Will Non-Prescriptions Cost The Same As I Pay At My Pharmacy?** The pharmacy is competitive in pricing however, there is no way to know if you will pay a few dollars more, or a few dollars less.
- 8. Can A Half Of A Pill Be Packaged? Yes**
- 9. My Child Takes A Different Dose Of The Same Medicine Every Other Day. Can It Be Packaged That Way? Yes**
- 10. Will The Pharmacy Dispense Generic Or Brand?** Unless the prescription specifies "Brand Only", "Brand Medically Necessary" or "Do Not Substitute", the pharmacy will dispense generic. **It is your responsibility to confirm the prescription is written correctly.**
- 11. My Child Attends Camp For More Than 30 Days. Do I Need More Than One Prescription?** Only if your child takes a "**controlled substance**", an additional prescription for a 30 day supply of meds is required. It is against the law for a "**controlled substance**" to be refilled without an original prescription. **Please send a separate prescription for every 30 day supply.** All other meds can be written with refills. All prescriptions for the child's camp stay should be received by *CampMeds* at the same time.
- 12. How Do I Get My Physician To Prescribe More Than One Month For A Controlled Substance?** Please visit our website at [www.CampMeds.com](http://www.CampMeds.com) for a detailed letter you may give your physician on controlled substance prescriptions to be dispensed by the *CampMeds* pharmacy. You may explain that we can accept two separate 30 day prescriptions written for the same date, but they will only be dispensed one month at a time, OR the physician has the option to write both prescriptions each with a different date. For example, if on May 5<sup>th</sup> your child has a Dr's appt. and needs a prescription for Concerta 36mg while away at camp for 7 weeks, the physician may write **two separate prescriptions for 30 days each**, both dated May 5<sup>th</sup> OR write for May 5<sup>th</sup> and June 5<sup>th</sup>.